

RSL Failures / Corrective Actions

Marcus Kuerner, Global Director | adidas AG



RSL Failures / Corrective Action

RSL value/the business case: What's at stake

- Support speed to market programs and global marketability
- Cover respective product reporting laws e.g. in the US and Canada, and mandatory consumer information duties in the EU (REACH §33)
- Enables product certifications as the EU CE type approval, and supports the official “Declaration of Conformity”.
- Serves for standard declarations for Key Accounts, Retail and public bids
- Supports communication with external entities as state authorities and critical stakeholders



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RSL value/the business case: What's the strategy

- Collaboration
- Communication
- Training
- Enabling Self-Governance

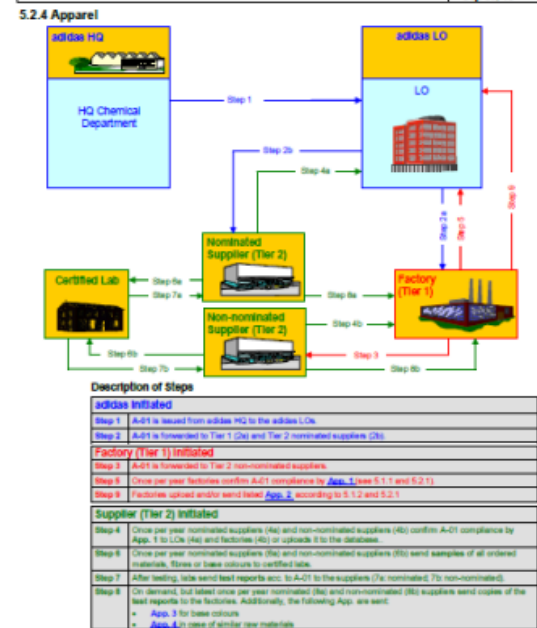


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RSL value/the business case: What's the strategy **in case of a failure**

- Collaboration
- Communication
- **Root-cause Analyses**
- **Executing Self-Governance**

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RSL value/the business case: What's the pain-point

- Cost ??????
- “Speed”

Important:

No product creation process should ever be completed , nor any production/ order confirmed (by “Buy-ready” , “BOM Frozen” or any other agreed formal process) without the described steps having be applied, a comprehensive reading and understanding of the full A-01 and all its SOP's , and existing evidence of full compliance by a complete set of test reports



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RSL value/the business case: What's the feedback

- “too expensive due to the testing costs => will raise FOB”
- “costs additional time, will cause delay in shipments, will ruin my kpi”
- “too much administration work, hard handling of the reports
- “neither control nor influence to prior sources in the supply chain”



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RSL value/the business case: Failure Mitigation

- Pro-active information from the supplier
- Very good co-operation => status
- Fast provided remediation/action plan
- Shipment stop, but fast re-work
- Joint efforts and cost-sharing



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RSL value/the business case: Failure Mitigation

- Random Check
- Immediate notice to T1 and printer
- Re-test at local lab confirmed level of findings
- Finished products where selectively shipped with interim release/action plan/risk assessment
- Improved prints regular released by lab test report soon after



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RSL value/the business case: **Failure Mitigation**

The screenshot displays the RAPEX website interface. At the top, it features the European Commission logo and the word 'CONSUMERS'. Below this, a blue banner reads 'European Commission - Rapid Alert System for dangerous non-food products'. The main heading is 'The Rapid Alert System for Non-Food Products (RAPEX)'. The alert details are as follows:

- Alert number:** A12/09C3/18
- Product:** Flat pumps
- Name:** Unknown
- Batch number / Barcode:** Unknown
- Risk level:** Serious
- Risk type:** Chemical
- Description:** The amount of chromium (VI) in the leather is too high (measured value: 34.5 mg/kg). Chromium (VI) is sensitising and may trigger allergic reactions.
- Measures taken by economic operators:** Recall of the product from end users (By: Distributor)
- Description:** Ballerina style flat pumps; spring-summer 2017 fashion season, all colours.
- Country of origin:** China
- Category:** Clothing, textiles and fashion items
- Brand:** [Redacted]
- Type / number of model:** Reference [Redacted]
- Alert submitted by:** France

An image of a brown leather ballerina-style flat pump is shown at the bottom left of the alert details.

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RSL value/the business case: Where to find more

- Stay tuned with the supplier toolkit

<https://www.afirm-group.com/toolkit/>



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RSL value/the business case: Where to find more

Thank you for your interest and collaboration –
Questions at any time

