

#### Welcome!

Elizabeth Treanor, AFIRM Director

"Slides and Toolkit posted on afirm-group.com

Thanks to Co-sponsors:
Bureau Veritas, DyStar,
Intertek, MTS, Rudolf
Group, SGS, SMQ, and
Zydex































**"RSLs important to AFIRM.** 

"AFIRM is not endorsing service providers presenting today.

"Please silence pagers and mobile phones.

































### **Welcome Packet:**

**Thank you to our sponsors** 

"Agenda

**"Certificate of Attendance (please fill out your name)** 

"Name tag (please fill out your name)

**"Index cards (questions/comments)** 

**"Evaluation – please complete** 











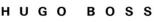






















"Open question and answer session at the end of the agenda; paper in meeting packet – will be collected by afternoon break

"Please fill out evaluation form at the end of the day and place on the table outside the Ballroom as you leave.











BOSS























"Coffee and tea will be served at two breaks outside the room

"Lunch will not be provided; there are restaurants and delis close by; see ?? For a list.



























